

(Return Material Authorization)

**Conditions for the return:**

Only products purchased from UTILCELL, s.r.o. can be requested for return. Return may be required for upgrade, service calibration, repair or replacement due manufacturing defect in warranty period. Prior returning material, it is necessary to do the following:

1. Fill the RMA form and scanned, send it to the address [servis@utilcell.com](mailto:servis@utilcell.com).
2. Will be sent back the RMA number. Fill this number in the form and include the filled form in the shipment.
3. On the shipment include in a visible place the RMA number.
4. Send the package to our postal address.

**Important note:** If the package with products for return is sent without RMA number, it will be returned.

Company : \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ P.code: \_\_\_\_\_

Country: \_\_\_\_\_

Person in charge: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone: \_\_\_\_\_

RMA number: \_\_\_\_\_ Date \_\_\_\_\_

(to be supplied by UTILCELL s.r.o.)

Product code	Name of product	Serial number	Purchase date	No. delivery note

Description of the reason for return:

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**Note:** Avoid vague description as „not working“. Be descriptive as much as possible.

Note:

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Head of return department:

**Ing. Marek Šmarda**  
 Mob: +420 727 840 999  
 Tel: +420 546 427 053  
 Fax: +420 546 427 212  
 Email: [servis@utilcell.com](mailto:servis@utilcell.com)  
 Skype: servis.utilcell  
 Web: [www.utilcell.com](http://www.utilcell.com)

Sample label with RMA number:

 Company  
 Address

**UTILCELL s r.o.**  
**RMA XXXXXXXXX**  
**nám. V. Mrštíka 40**  
**664 81 Ostrovačice**